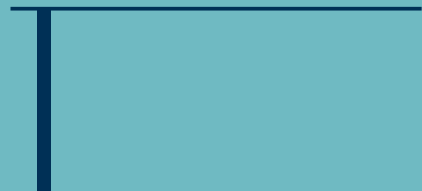


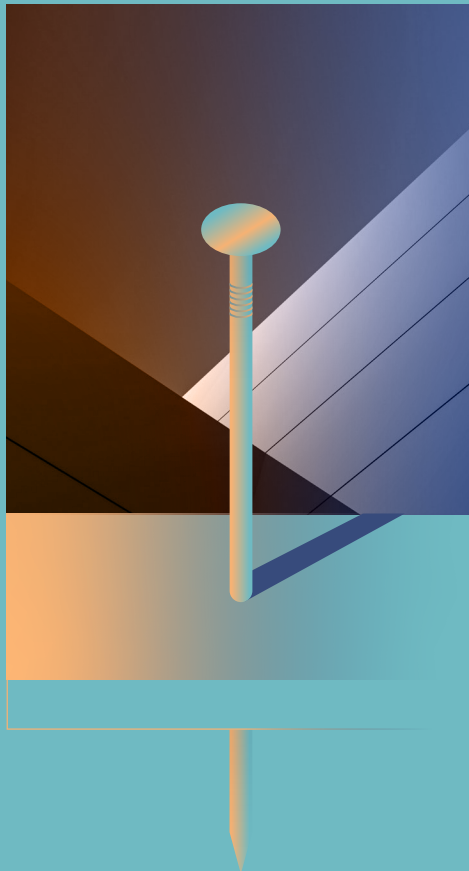
2023



NASCLA ANNUAL REPORT



2024



NASCLA NAILS IT

Revolutionizing
Contractor Regulation

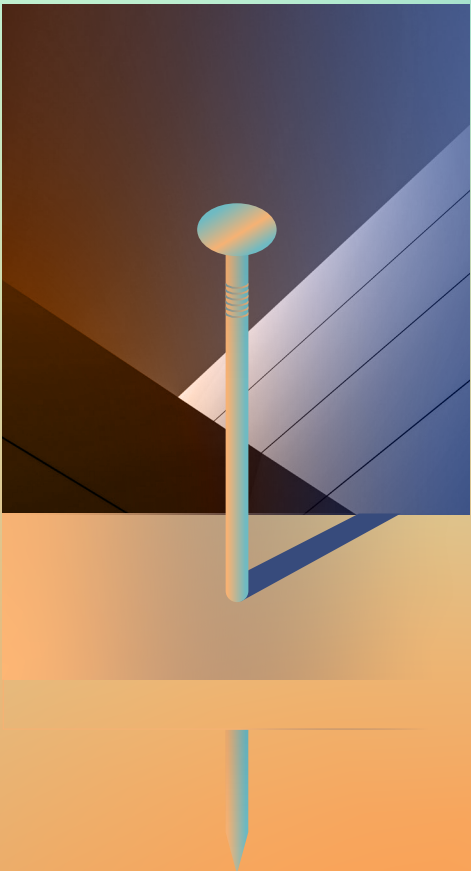
FY
2023/2024



NASCLA

National Association of State
Contractors Licensing Agencies

NASCLA Nails It! Revolutionizing
Contractor Regulation



OUR PURPOSE



NASCLA HISTORY

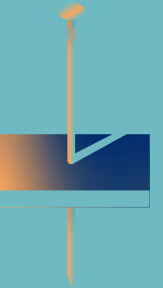
Founded in 1962, the National Association of State Contractors Licensing Agencies (NASCLA) is a nonprofit organization whose purpose is to promote best practices and license uniformity for agencies that regulate the construction industry.

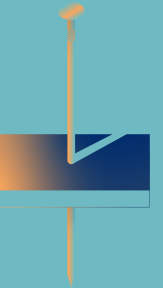
By upholding dedication to the assistance of contractor licensing and enforcement agencies, trade associations, and members of the construction industry, NASCLA serves as a vital resource for its members and the contracting community.

GOALS

Support best practices in the construction industry that promote quality standards and public safety, mutual interests and regulation of business practices. Pertinent information to be made available to NASCLA members via educational seminars and informative publications.

Streamline contractor licensing process by (i) acquiring more states who accept the NASCLA Accredited Examination Program and (ii) reducing licensing barriers.





This year, guided by the theme "NASCLA Nails It! Revolutionizing Contractor Regulation," we successfully completed the initiatives outlined in our FY 2021–2024 Strategic Plan. These efforts focused on advancing innovation, improving processes, and fostering collaboration to support our mission of regulatory excellence. The progress made reflects the vision and dedication of NASCLA's leadership in steering these initiatives to success. As we look to the future, NASCLA remains committed to charting a bold path forward, driving meaningful progress for our members and the industry as a whole.

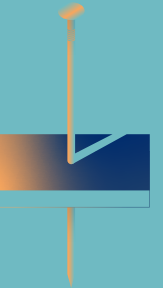
Sincerely,



David Fogt
NASCLA President



Angie Whitaker, CAE
NASCLA Executive Director



BOARD COLLABORATION & VISION FOR THE FUTURE

Release of NASCLA's

LONG-TERM BUSINESS FRAMEWORK

&

3 YEAR
STRATEGIC
PLAN
FY 2025-2027

Developed with the NASCLA
Board of Directors' insights
at the NASCLA 2024
Mid-Year Meeting.

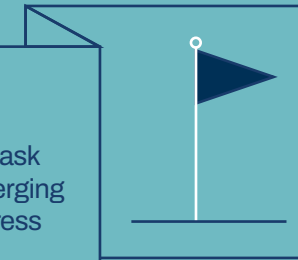


- Staff Retention and Empowerment
- Model Legislation Maintenance
- Networking and Outreach
- Technology Education & Adaptation
- Regulatory Communication and Collaboration

NEW INITIATIVES

Includes

New committees and task forces to embrace emerging opportunities and address industry challenges.



Focus Areas

Communication & Outreach

Education

Model Legislation

Portability

Technology

Committees

Accredited
Examination Program

Model Legislation

Advocacy & Partnership

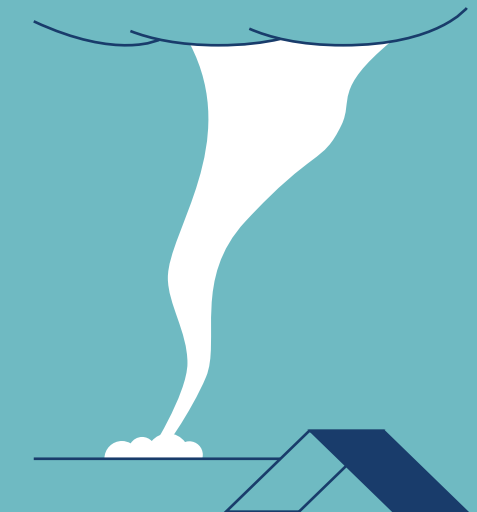
Technology

Task Forces

Publications

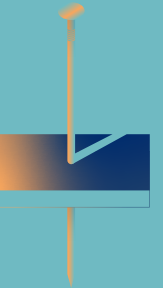
Future Strategy & Finance

DISASTER PSA - EMPOWERING VIEWERS WITH **CRUCIAL KNOWLEDGE FOR SAFE RECOVERY AND REBUILDING**

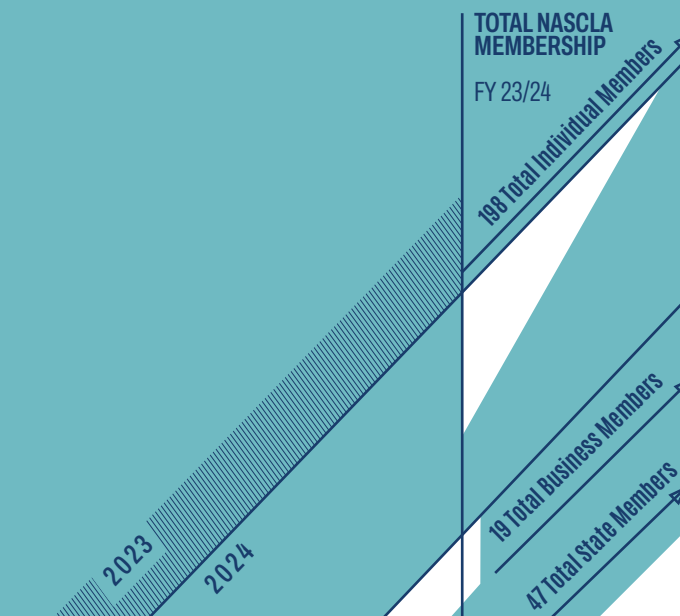


NASCLA's new PSA, "**Protect Yourself After a Disaster**," provides essential tips for verifying contractor credentials and avoiding scams.

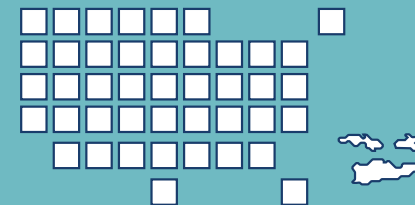
Developed using the NASCLA Consumer Brochure, this PSA was released in June 2024 and is available to co-brand for NASCLA Members.



NASCLA MEMBERSHIP GREW BY 116 MEMBERS

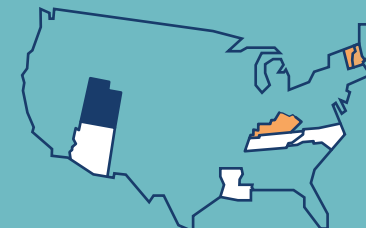


NASCLA IS COMPRISED OF 47 CONTRACTOR LICENSING AGENCIES



Including the Territory of Guam & the U.S. Virgin Islands.

NASCLA STRATEGIC MEMBERSHIP CONNECTION PLAN



New Member

Vermont Office of Professional Regulation

New Hampshire Office of Professional Licensure and Certification

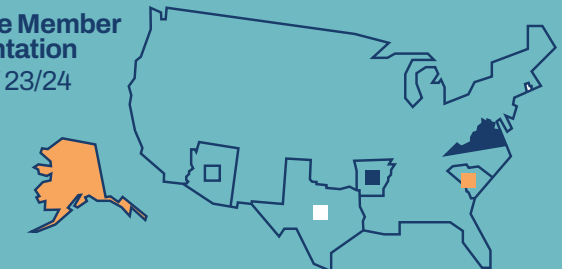
Kentucky Department of Housing, Buildings and Construction

NASCLA BOARD OF DIRECTORS

Retained Through Leadership Transitions



New State Member Representation During FY 23/24



Alaska Division of Corporations, Business & Professional Licensing

Rhode Island Contractors' Registration and Licensing Board

Virginia Board for Contractors

Arizona Registrar of Contractors

South Carolina Contractors' Licensing Board

Texas Department of Licensing & Regulation

Arkansas Contractors Licensing Board

Leadership Transitions

Arizona Registrar of Contractors

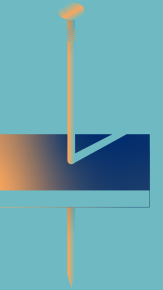
Tennessee Board for Licensing Contractors

Louisiana State Licensing Board for Contractors

North Carolina Licensing Board for General Contractors

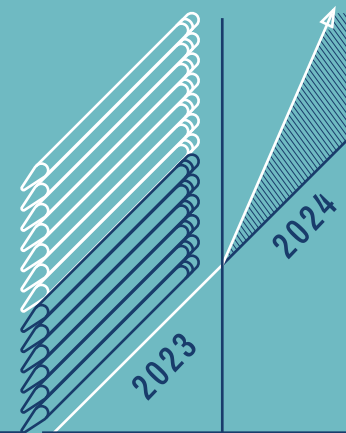
Member Reengagement

Utah Construction Trades Bureau



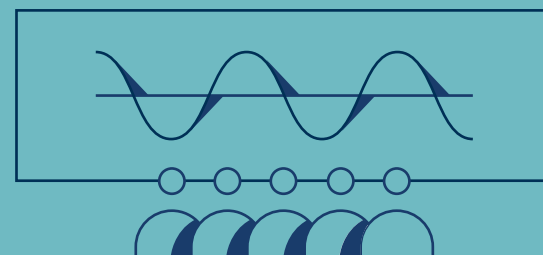
THE NASCLA
ACCREDITED
EXAMINATION
**CONTINUES
TO INCREASE**

**YEAR
AFTER
YEAR**
UP BY 22.1%



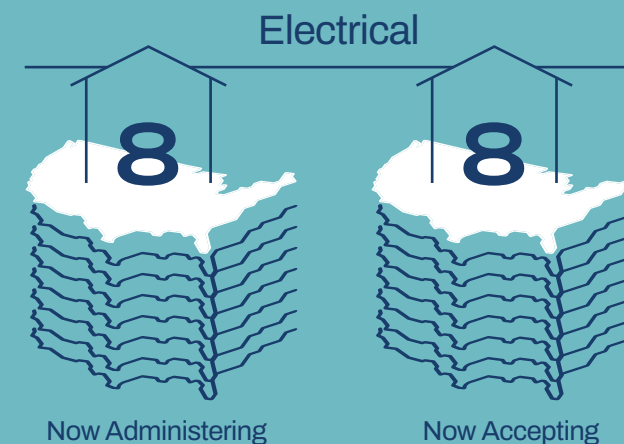
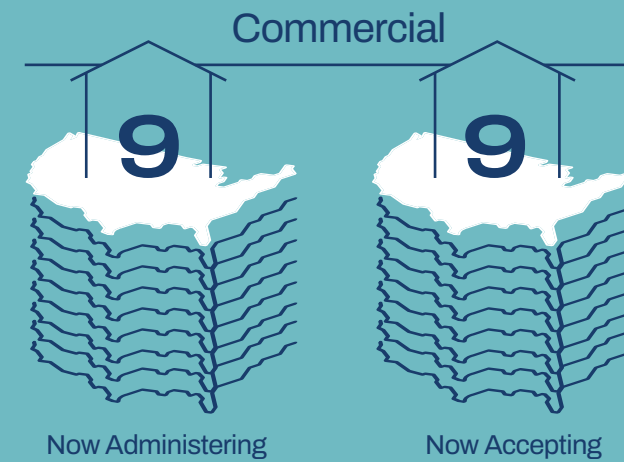
NASCLA CONDUCTED A
JOB OCCUPATIONAL
ANALYSIS MEETING ON
**THE ELECTRICAL
EXAMINATION PROGRAM**

Using Subject Matter Experts (SMEs)
in April 2024.



NASCLA
ACCREDITED
EXAMINATION
PROGRAM

EXAMINATION
ADMINISTRATION
AND ACCEPTANCE
CONTINUES TO GROW



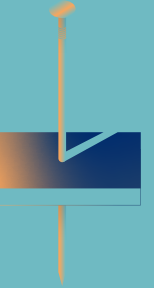
THE ELECTRICAL
EXAMINATION
PROGRAM
**HAS GROWN IN
2 STATES**



I
Nebraska State
Electrical Division



II
Idaho Division of
Professional Licensing



NASCLA CONTRACTORS GUIDE TO **BUSINESS, LAW & PROJECT MANAGEMENT**

5



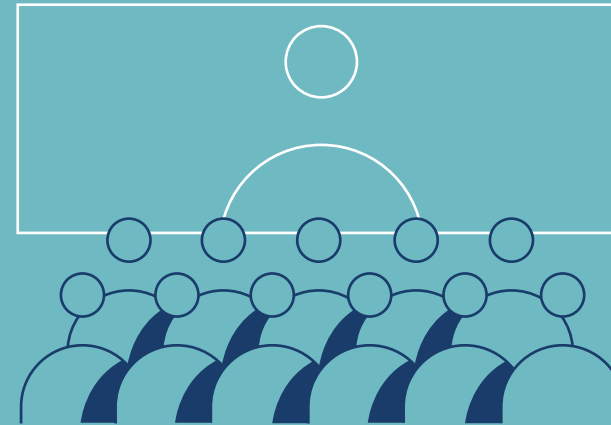
Updated 5
Business
& Law
Publications

1



1 New
Business
& Law
Publication

LAUNCHED THE **NASCLA COMPANION COURSE**



Based on the NASCLA Contractors
Guide to Business, Law and Project
Management, Basic Edition,
on July 1, 2024.

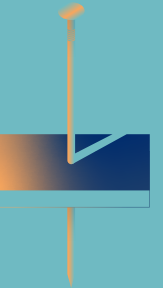
INCREASED PUBLICATION SALES TO DATE **BY 5%**



NASCLA HAS SUCCESSFULLY UPGRADED ITS **E-COMMERCE PLATFORM**



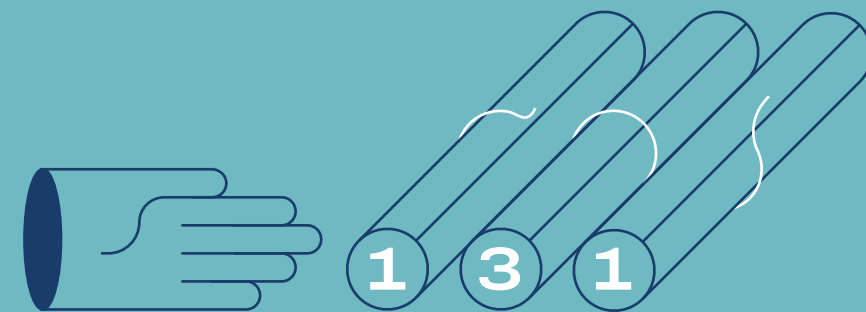
To enhance cross-marketing
opportunities for our products and
publications, aimed at boosting
sales and improving the overall
customer experience.



NASCLA 62ND ANNUAL CONFERENCE HIGHLIGHTS



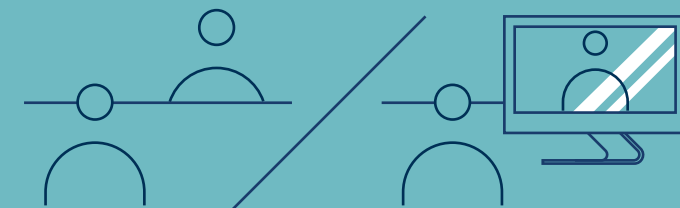
NASCLA ACCEPTED 131 SCHOLARSHIP APPLICATIONS COMPARED TO 112 IN 2023



A 17% Increase
From Last Year

THE
HIGHEST
AMOUNT
TO DATE

STRATEGIC INITIATIVE DEVELOP & ENHANCE NASCLA PROFESSIONAL TRAINING



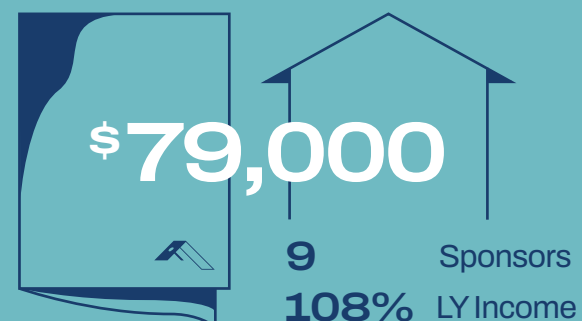
The NASCLA Investigator Training Program was redeveloped from three levels into two: **Basic** and **Advanced**.

NASCLA implemented a new speaker intake process to identify

Subject Matter Experts (SMEs) for each module.

For the first time, **advanced modules have been developed** by our newly onboarded speakers.

NASCLA SPONSORSHIP PROGRAM



NASCLA PROGRAMS & EVENTS

TOP PRIORITIES

& INITIATIVES

For
Fiscal Year
2023/2024

Short-and-Long Term Initiatives |
Timeline for completion
August 2022 – March 2024



Move



Completed



Keep



Construct NASCLA Business & Law Companion Courses



NASCLA Publication Technology Plan



Expand and Grow the NASCLA Accredited Examinations — Development



Develop and Enhance NASCLA Professional
Educational Training Virtually, In-Person and Regionally



Targeted Marketing Plan through Social Media Platforms in FY 2023/2024



Expand and Grow the NASCLA Accredited Examinations — Marketing



Recruit and Retain New NASCLA State Members



Elevate NASCLA’s Scholarship Program by Growing Partnerships
with NASCLA Business Members



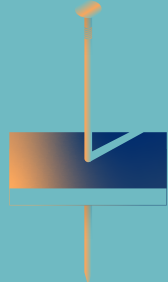
Strengthen key performance indicators to equalize the
NASCLA Annual Conference Budget



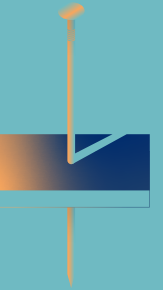
Deepen NASCLA’s Long Term Business Growth Plan



Enhance the NASCLA Continuing Education Program to Assist
in Validating an Individual’s Skill Set and Credibility in the Industry



OUR LEADERSHIP



President

**David
Fogt**

California Contractors
State License Board



Immediate
Past President

**Tim
Norman**

North Carolina State
Board of Examiners
of Electrical Contractors



Past President

**Stephanie
Lee**

Mississippi State
Board of Contractors



1st Vice President

**Dale
Dawson**

North Carolina State
Board of Examiners of
Plumbing, Heating and
Fire Sprinkler Contractors



Treasurer

**Melissa
McBride**

Washington State
Department of Labor
& Industries



Fiscal Policy
Representative

**George
Whalen**

NASCLA Past President
NASCLA Honorary Member



2nd Vice President

**Chris
Huntington**

Oregon Construction
Contractors Board



Fiscal Policy
Representative

**Janet
Baumberger**

South Carolina Residential
Builders Commission



Secretary

**Tiffany
Loveless**

Alabama Licensing Board
for General Contractors

OUR TEAM



Executive Director

**Angie
Whitaker
CAE**



Operations Manager

**Jacquie
Wilberscheid**



Examinations &
Publications Specialist

**Raven
Talashoma**



Strategy Director

**Kirsten
Zacharias**



Member Services
& Project Specialist

**Catherine
Peach**



Publications &
Office Assistant

**Tia
Simpson**



Examinations &
Publications Director

**Leslie
Farrell**



Programs &
Events Specialist

**Windsor
Smith**



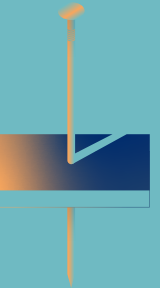
Programs &
Events Coordinator

**Aaryanna
Nelson**



Programs &
Events Manager

**Sarah
Sullivan**



Executive Director

**Jeffrey
Becraft**

Alabama Board of
Heating, Air Conditioning
and Refrigeration
Contractors



Executive Director

**Jimmy
Morgan**

Alabama Plumbers & Gas
Fitters Examining Board



Registrar

**David
Fogt**

California Contractors
State License Board



Executive Director

**Keith
Warren**

Alabama Electrical
Contractors Board



Program
Coordinator 2

**Renee
Carabajal**

Alaska Division of
Corporations, Business
& Professional Licensing



Program Specialist

**Kimberly
Troxler**

District of Columbia,
Department of Licensing
and Consumer Protection



General Counsel

**J. Seth
Gowan**

Alabama Home Builders
Licensure Board



Director

**Tom
Cole**

Arizona Registrar
of Contractors



Board Member

**Rachelle
Wood**

Florida Construction
Industry Licensing Board



Executive Director

**Tiffany
Loveless**

Alabama Licensing Board
for General Contractors



Administrator

**Jimmy
Lawson**

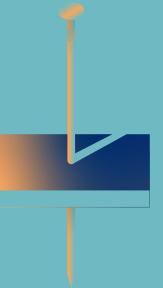
Arkansas Contractors
Licensing Board



Licensing
& Registration
Program Manager

**Jessica
Spoja**

Idaho Building,
Construction
& Real Estate Bureau



Executive Director

**Stephanie
Lee**

Mississippi State
Board of Contractors



Executive Director

**Dale
Dawson**

North Carolina State
Board of Examiners of
Plumbing, Heating &
Fire Sprinkler Contractors



Commission
Executive

**Janet
Baumberger**

South Carolina
Residential Builders
Commission



Executive Director

**Craig
Thelen**

Nebraska State
Electrical Division



Administrator

**Jan
Hubbard**

Oklahoma Construction
Industries Board



Senior Deputy
Executive Director

**Chirstina
Kaiser**

Texas Department of
Licensing & Regulation
Retired December 2023



General
Construction
Bureau Chief

**Martin
Romero**

New Mexico Construction
Industries Division



Administrator

**Chris
Huntington**

Oregon Construction
Contractors Board



Director
Compliance
Division

**Charlotte
Melder**

Texas Department of
Licensing & Regulation
As of March 2024



Executive Director

**Frank
Wiesner**

North Carolina Licensing
Board for General
Contractors
Retired December 2023



State Building
Commissioner

**James
Cambio**

Rhode Island Contractors'
Registration and
Licensing Board



Executive Director

**Majorie
King**

Virginia Board
for Contractors



Executive Director

**Tim
Norman**

North Carolina State
Board of Examiners of
Electrical Contractors



Board Executive

**Meronica
Fulton**

South Carolina Contractors'
Licensing Board



Contractor
Compliance Chief

**Melissa
McBride**

Washington State
Department of Labor
& Industries



ACCREDITED
EXAMINATION
PROGRAM COMMITTEE



Tim Norman NC
Co-Chair



Dale Dawson NC
Co-Chair

Jeffrey Fleetham
12-88 LLC

Carol Gagnon CA

Melissa McBride WA

John Mesner CT

Brooks Myers
Lowe's Home Centers

Al Nyman
Transform SR Home
Improvement Products, LLC

George Whalen RI

Grayson Williams
Lowe's Home Centers

Parks Wilson
Wilson & Company, Inc.

MODEL
LEGISLATION
COMMITTEE



Stephanie Lee MS
Co-Chair



Ellen Leonard AL
Co-Chair

Janet Baumberger SC

MiChell Bird ID

Andrew Brisbo MI

John Mesner CT

Dale Dawson NC

Seth Gowan AL

Tiffany Loveless AL

Melissa McBride WA

Tim Norman NC

George Whalen RI

Frank Wiesner NC

NOMINATION
COMMITTEE



Stephanie Lee MS
Chair

Janet Baumberger SC

Margi Grein NV

Melissa McBride WA

Tim Norman NC

Keith Warren AL

George Whalen RI



MARKETING TASK FORCE



Melissa McBride WA
Chair

- Janet Baumberger SC
- Katherine White CA
- Ashley Beyer UT
- George Whalen RI
- Stephanie Lee MS
- Debra Wojtek OK
- Tim Norman NC

PUBLICATIONS
TASK FORCE



George Whalen RI
Co-Chair



Al Nyman
Co-Chair, Transform SR Home
Improvement Products, LLC

- Janet Baumberger SC
- Dale Dawson NC
- Andy Stokes
- Lowe’s Home Center

SCHOLARSHIP TASK FORCE

Nicholas Alberini
Lowe's Home Centers

Douglas Altenbern
The Spanos Corporation

Julia Blanks
Lowe's Home Centers

Dale Dawson NC

Cindy Casaus AZ

Jeffrey Fleetham
12-88 LLC

Carol Gagnon CA

Joe Hawkins MS

Doug Jennings TX

Dale Johnson
Lowe’s Home Centers

Jimmy Lawson AR

John Mesner CT

Brooks Myers
Lowe's Home Centers

Al Nyman
Transform SR Home Improvement
Products LLC

Julie Pickerill AZ

Scott Sarel
Home Again REI LLC

Andy Stokes
Lowe’s Home Centers

Anthony Thompson MN

Stephen Thompson
The Home Depot

Kimberly Troxler D.C.

Carm Valbrun
Cert Restoration, Inc.

George Whalen RI

Parks Wilson
Wilson & Company, Inc.

THANK YOU

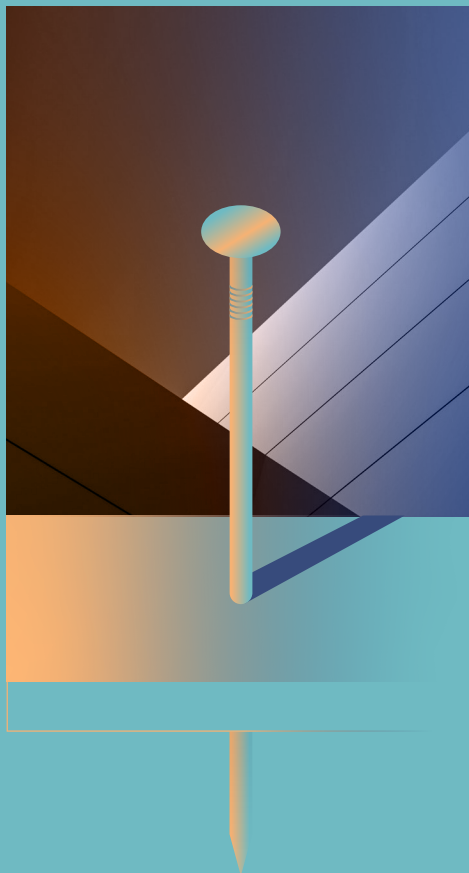


On behalf of the NASCLA President, Board of Directors, and Executive Director, we extend our sincere gratitude for your continued commitment and contributions over the past year. Your support has played a key role in advancing NASCLA's mission and achieving our collective goals.

As we celebrate this year's accomplishments, we are reminded that it is your leadership, collaboration, and dedication that fuel NASCLA's success. We are honored to work alongside such an exceptional community of professionals driving innovation and excellence in contractor regulation.



THANK YOU



Scan Here
to View
Our Video.

